



Student Satisfaction Survey Report

2020-2021

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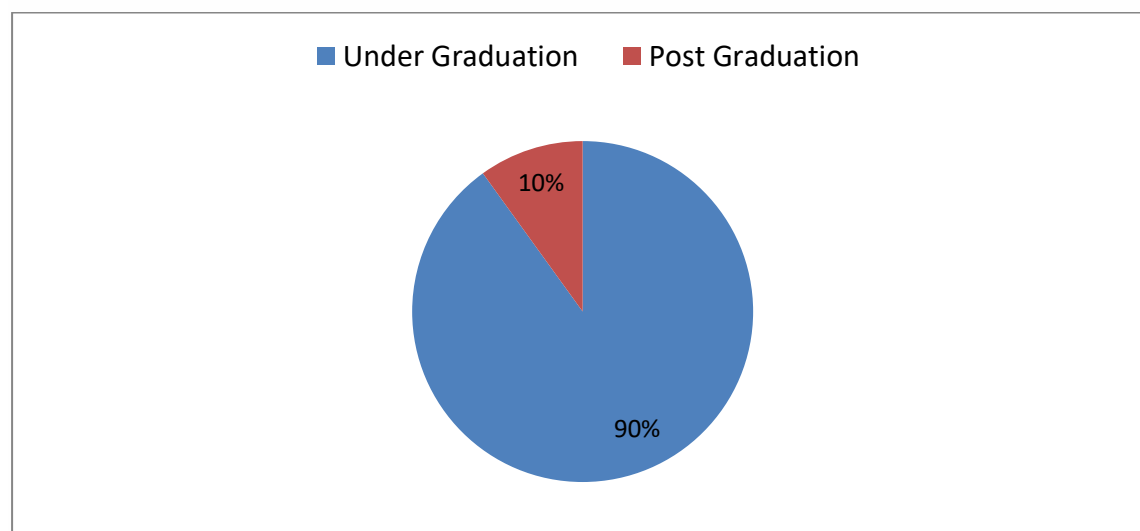
Student Satisfaction Survey (SSS) is one of the mandatory criteria set by National Assessment and Accreditation Council (NAAC). Apart from Teaching-Learning and Evaluation aspects, the survey has included the institution infrastructural and welfare aspects too. To impart quality education student will have to respond to all the questions with her/his sincere effort. Each question has five responses, choose the most appropriate one. The feedback collected from students is definitely useful for the streamlining the services offered to students.

Analysis and the findings:

The responses collected from students through google form were fed to an excel sheet designed for the analysis. The question-wise outcome of the results is presented below:

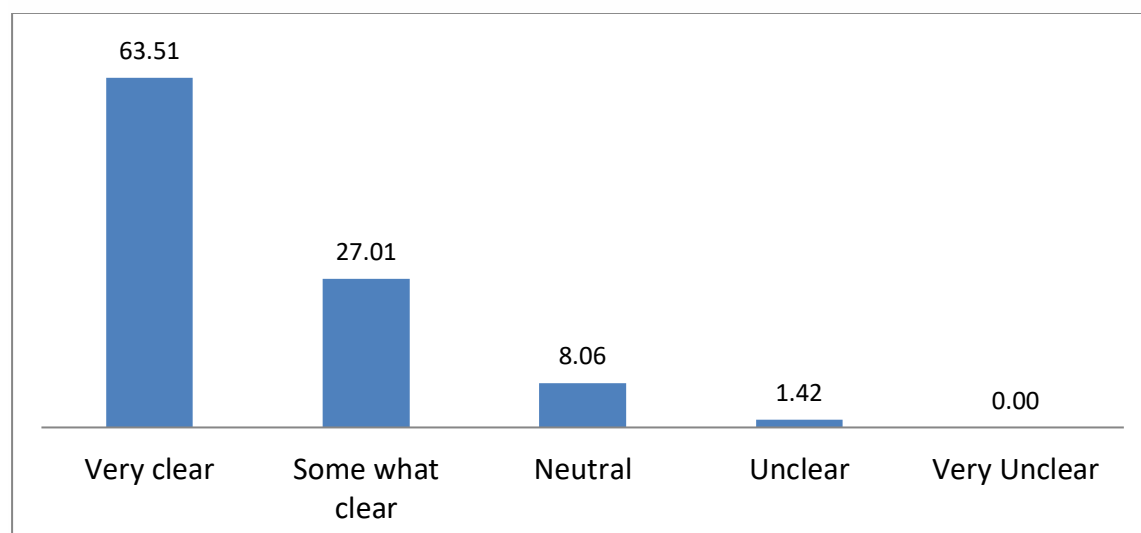
Which degree program are you pursuing now?

	No. of Respondent	%
Under Graduation	190	90.05
Post Graduation	21	9.95



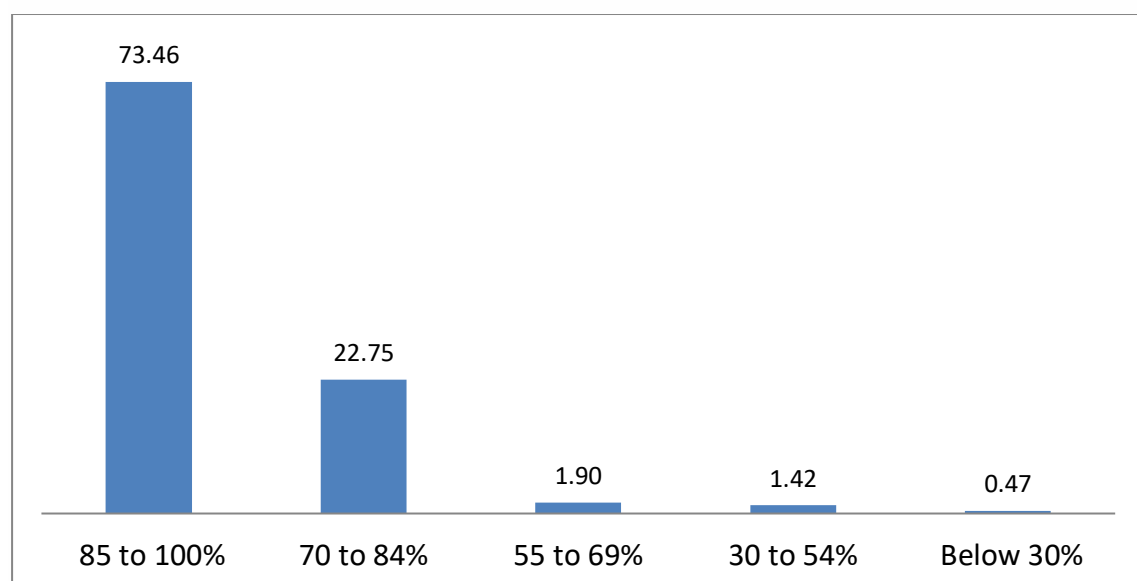
1. How clear are the course objectives?

	No. of Respondent	%
Very clear	134	63.51
Some what clear	57	27.01
Neutral	17	8.06
Unclear	3	1.42
Very Unclear	0	0.00



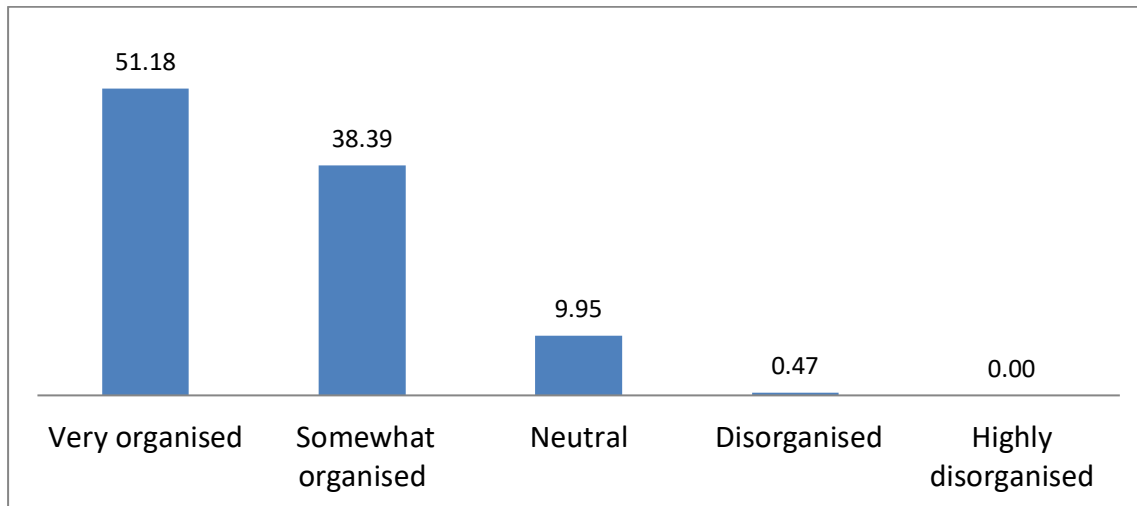
2. How much of the syllabus was covered in the class?

	No. of Respondent	%
85 to 100%	155	73.46
70 to 84%	48	22.75
55 to 69%	4	1.90
30 to 54%	3	1.42
Below 30%	1	0.47



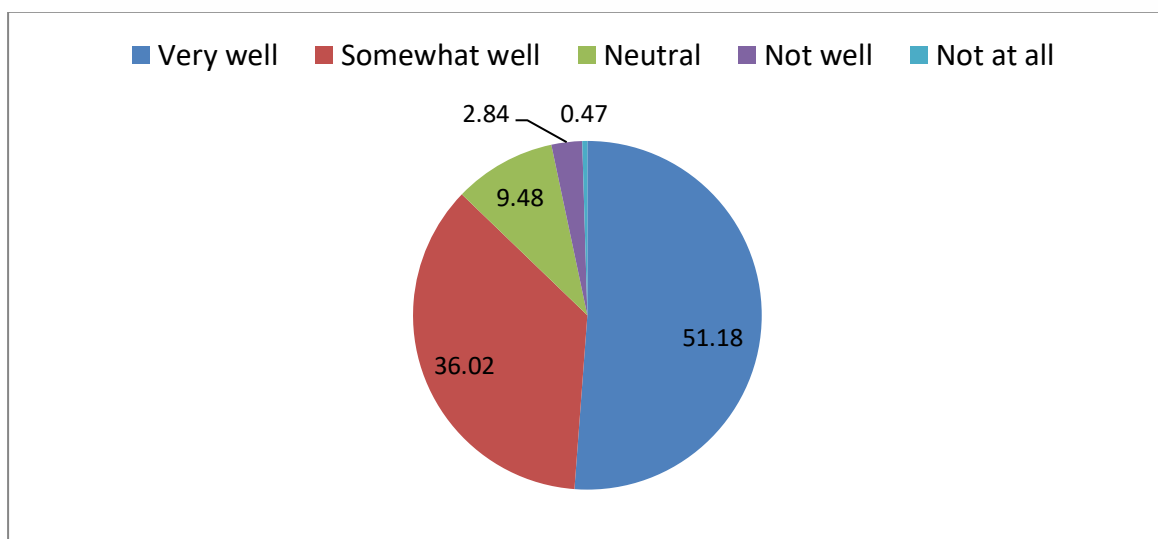
3. How organised was the course in terms of the time frame and assessment and access to materials?

	No. of Respondent	%
Very organised	108	51.18
Somewhat organised	81	38.39
Neutral	21	9.95
Disorganised	1	0.47
Highly disorganised	0	0.00



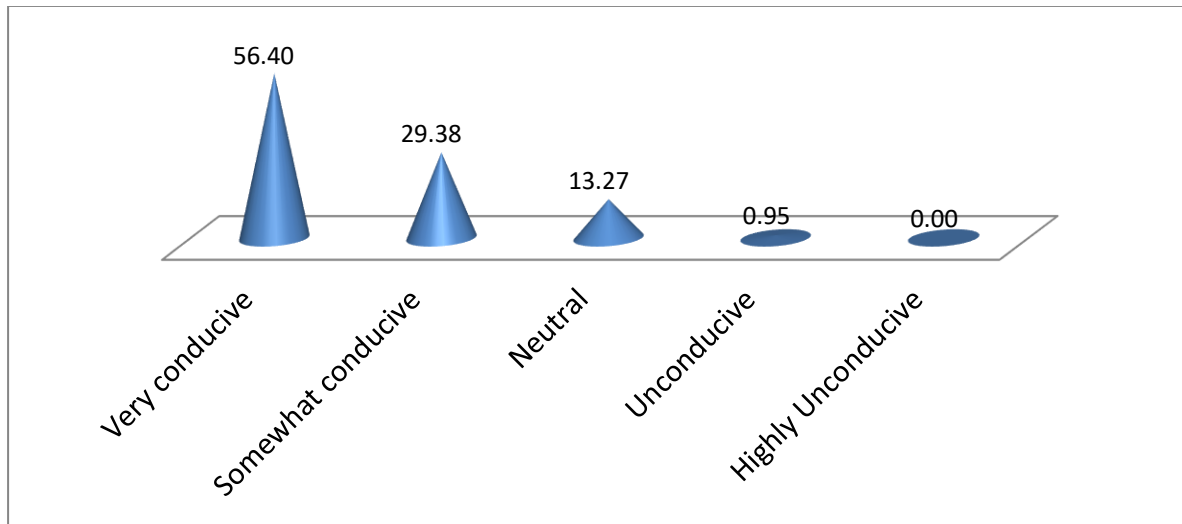
4. How well did the course achieve the stated learning outcomes?

	No. of Respondent	%
Very well	108	51.18
Somewhat well	76	36.02
Neutral	20	9.48
Not well	6	2.84
Not at all	1	0.47



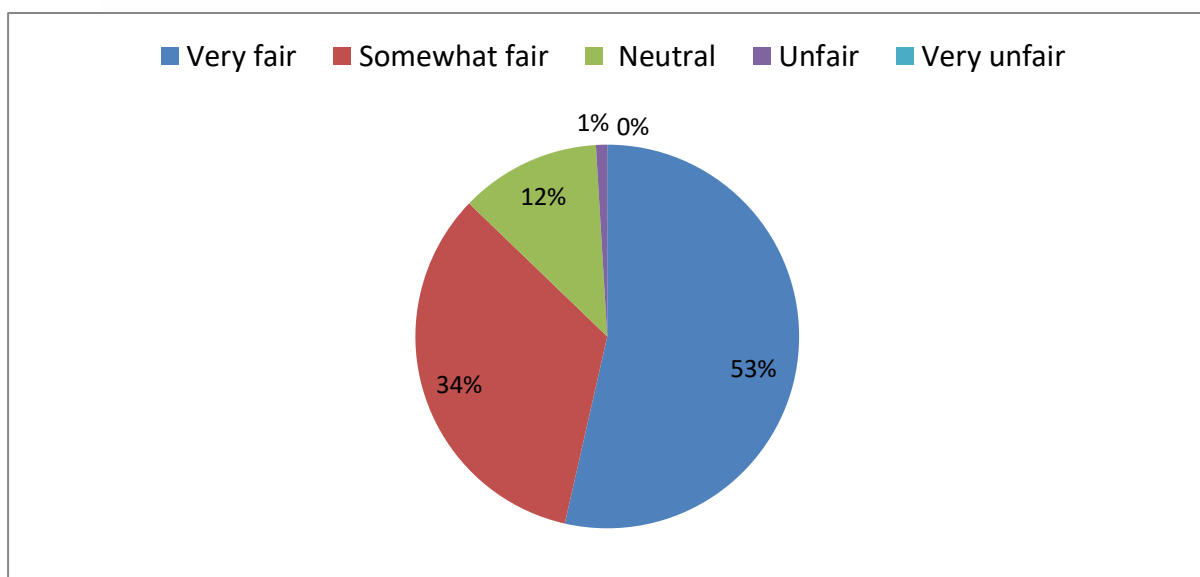
5. How conducive was the learning environment?

	No. of Respondent	%
Very conducive	119	56.40
Somewhat conducive	62	29.38
Neutral	28	13.27
Unconducive	2	0.95
Highly Unconducive	0	0.00



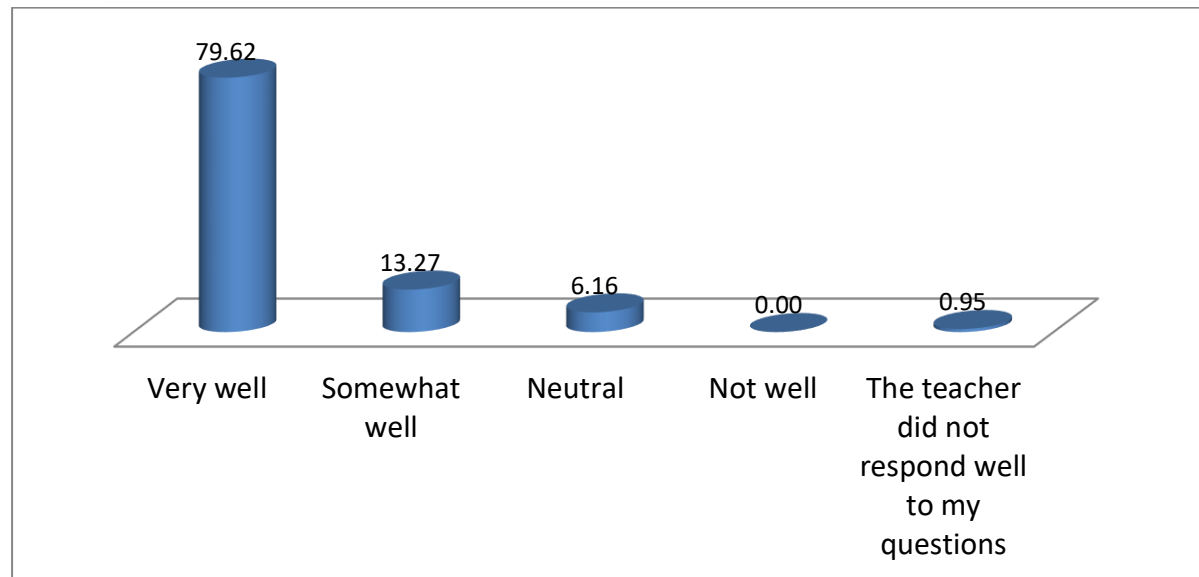
6. How fair was the course assessment method?

	No. of Respondent	%
Very fair	113	53.55
Somewhat fair	71	33.65
Neutral	25	11.85
Unfair	2	0.95
Very unfair	0	0.00



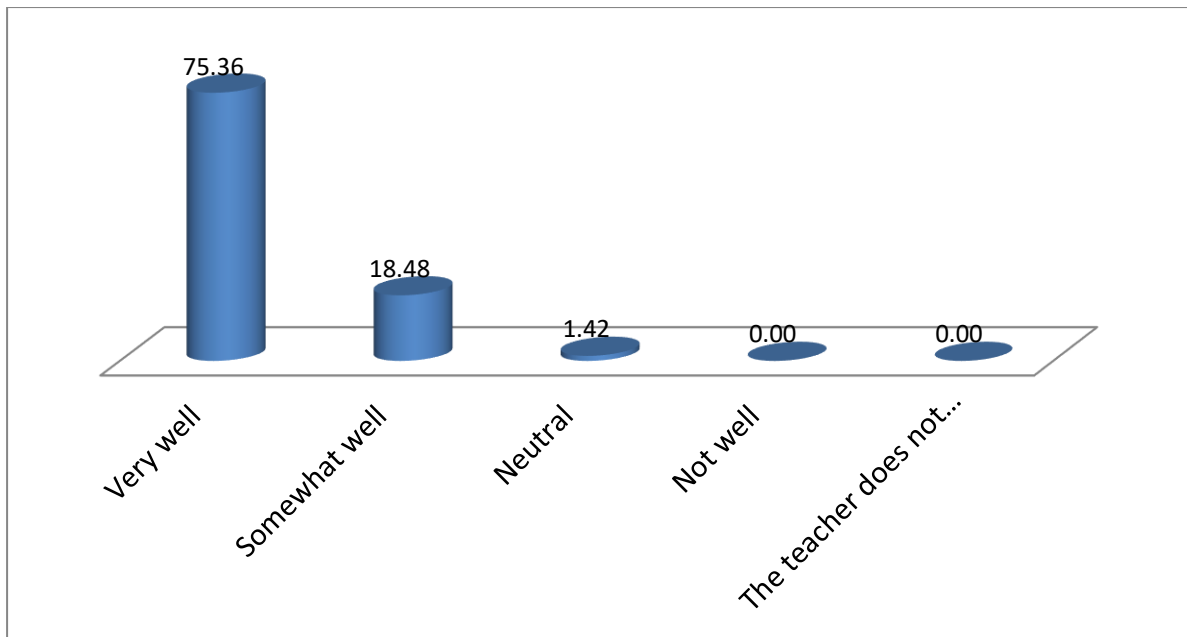
7. How well did the teacher respond to students' inquiries?

	No. of Respondent	%
Very well	168	79.62
Somewhat well	28	13.27
Neutral	13	6.16
Not well	0	0.00
The teacher did not respond well to my questions	2	0.95



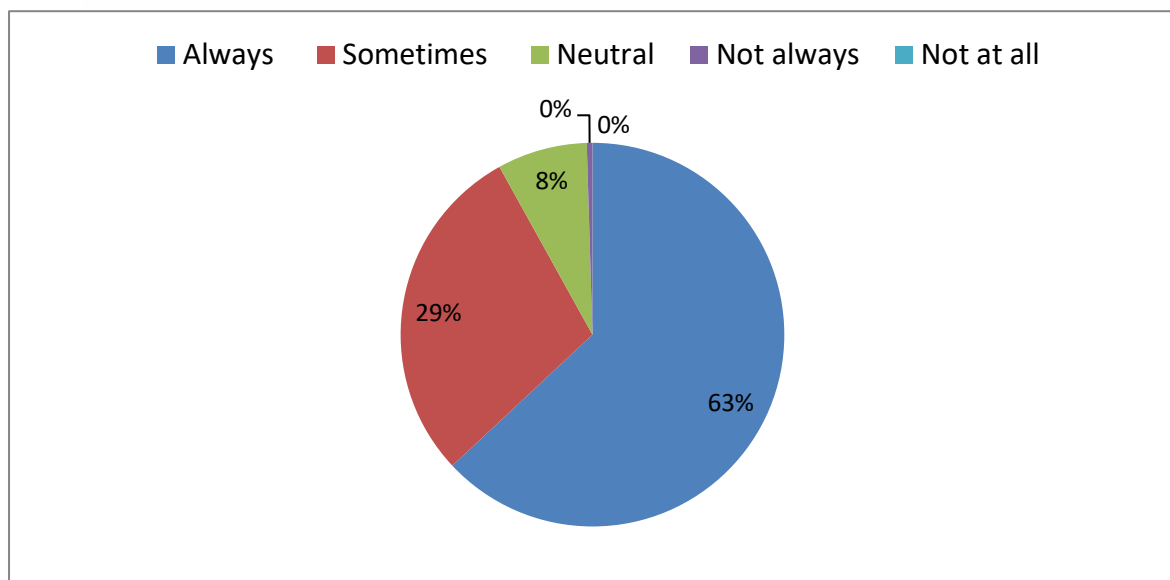
8. How well does the teacher communicate the subjects to the students?

	No. of Respondent	%
Very well	159	75.36
Somewhat well	39	18.48
Neutral	3	1.42
Not well	0	0.00
The teacher does not adequately communicate with the class	0	0.00



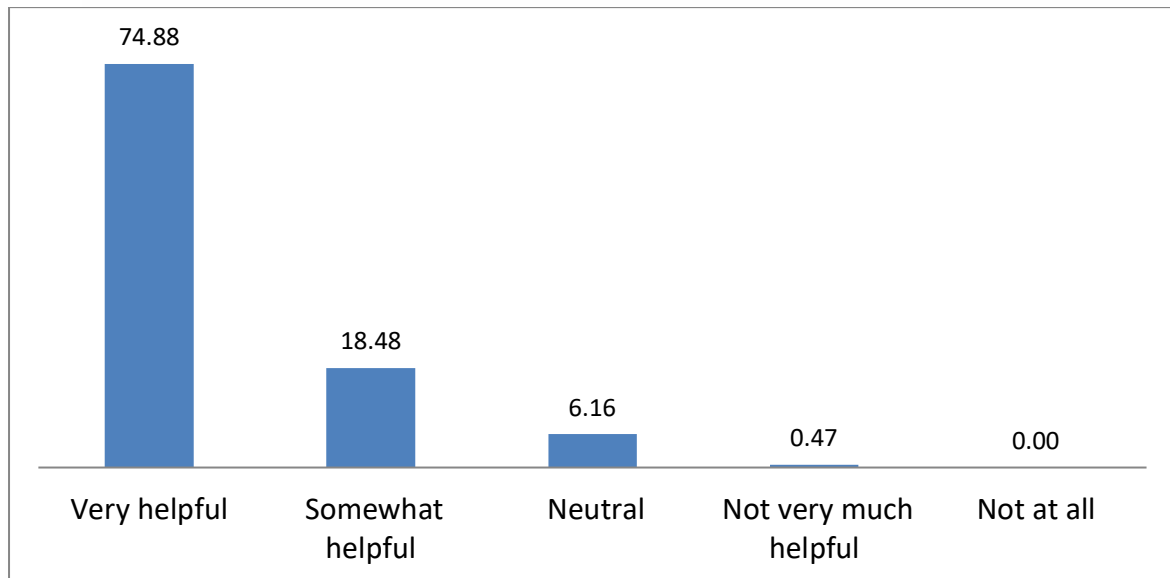
9. Did the teacher encourage feedback from the students?

	No. of Respondent	%
Always	133	63.03
Sometimes	61	28.91
Neutral	16	7.58
Not always	1	0.47
Not at all	0	0.00



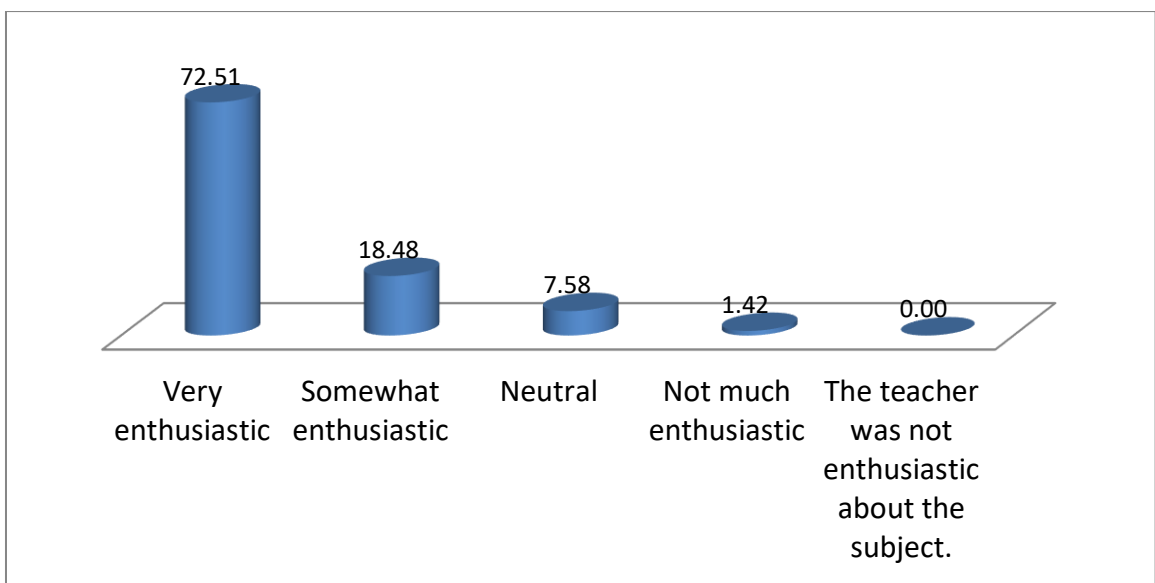
10. How helpful is the teacher in responding to the students' needs?

	No. of Respondent	%
Very helpful	158	74.88
Somewhat helpful	39	18.48
Neutral	13	6.16
Not very much helpful	1	0.47
Not at all	0	0.00



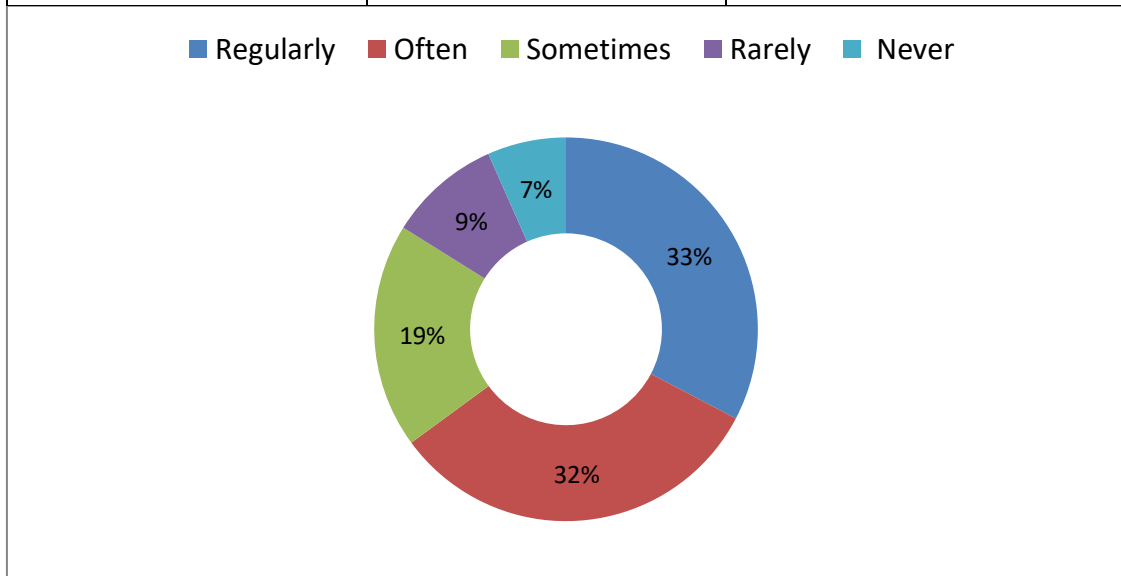
11. How enthusiastic and friendly was the teacher about the subject?

	No. of Respondent	%
Very enthusiastic	153	72.51
Somewhat enthusiastic	39	18.48
Neutral	16	7.58
Not much enthusiastic	3	1.42
The teacher was not enthusiastic about the subject.	0	0.00



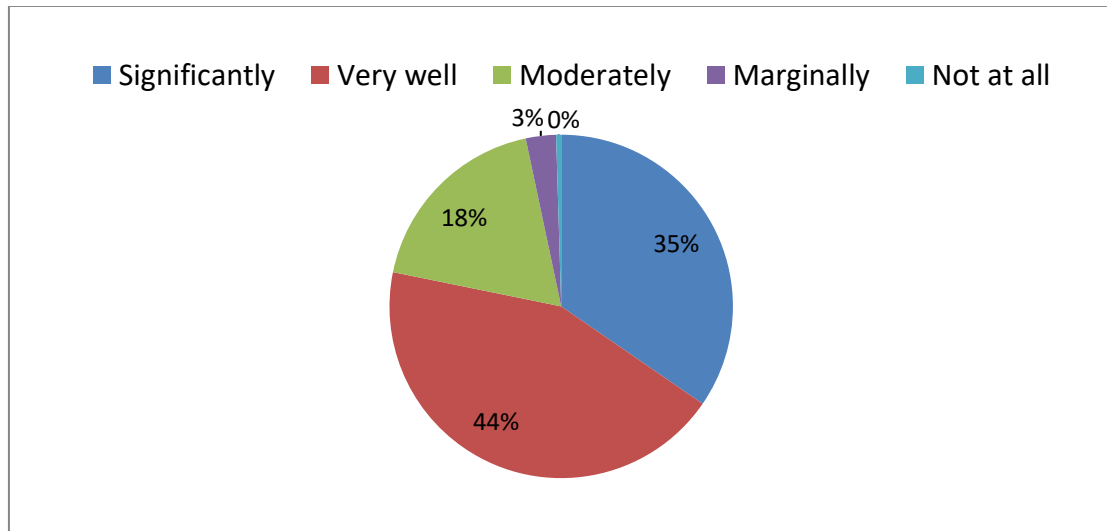
12. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

	No. of Respondent	%
Regularly	69	32.70
Often	68	32.23
Sometimes	40	18.96
Rarely	20	9.48
Never	14	6.64



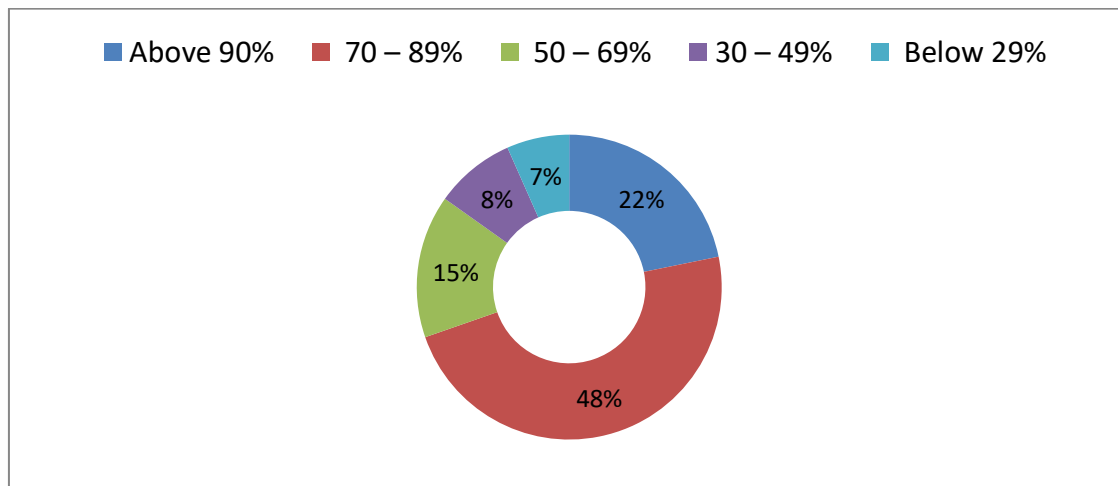
13. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

	No. of Respondent	%
Significantly	73	34.60
Very well	92	43.60
Moderately	39	18.48
Marginally	6	2.84
Not at all	1	0.47



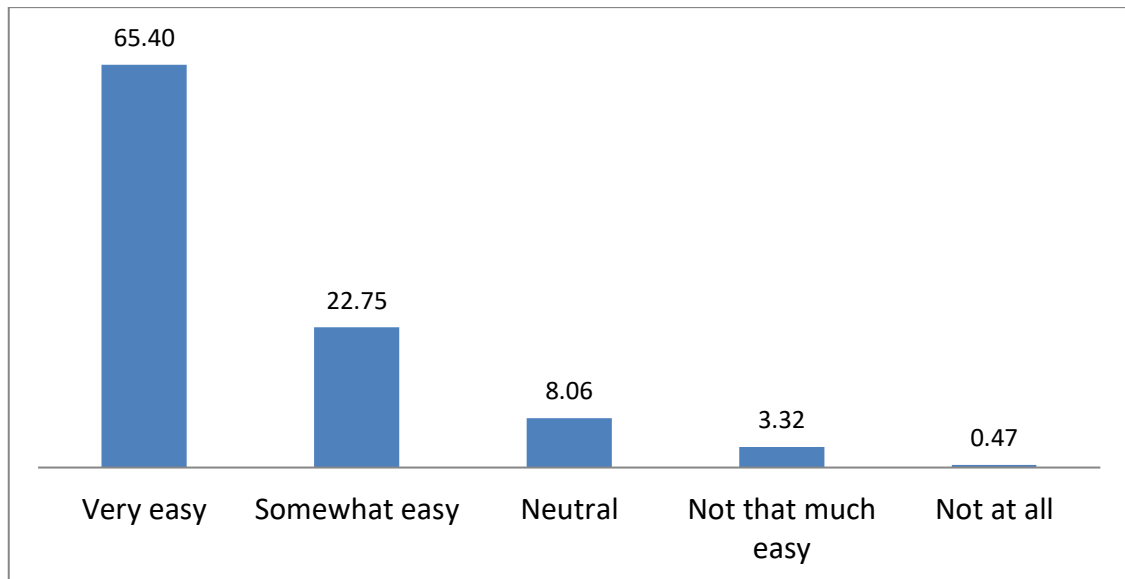
14. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

	No. of Respondent	%
Above 90%	46	21.80
70 – 89%	101	47.87
50 – 69%	32	15.17
30 – 49%	18	8.53
Below 29%	14	6.64



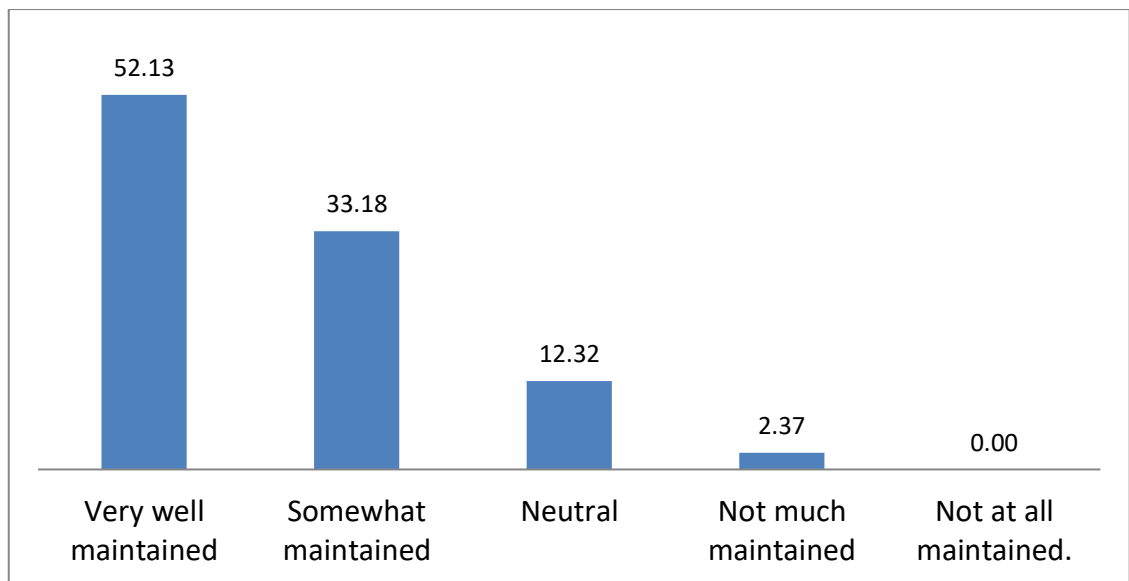
15. How easy it is to get the resources you need from the college library?

	No. of Respondent	%
Very easy	138	65.40
Somewhat easy	48	22.75
Neutral	17	8.06
Not that much easy	7	3.32
Not at all	1	0.47



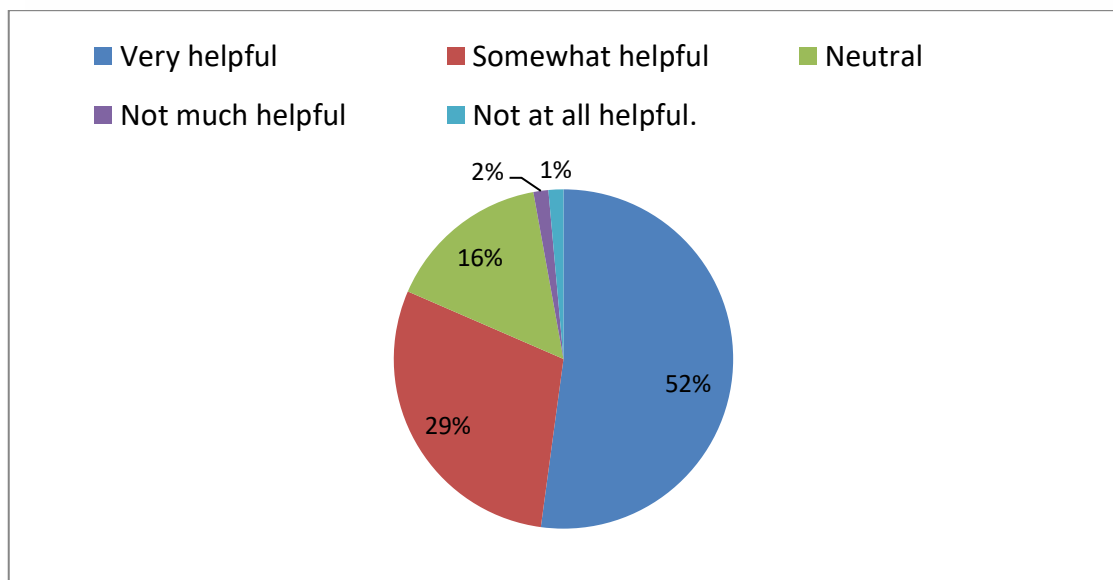
16. How well-maintained are the facilities?

	No. of Respondent	%
Very well maintained	110	52.13
Somewhat maintained	70	33.18
Neutral	26	12.32
Not much maintained	5	2.37
Not at all maintained.	0	0.00



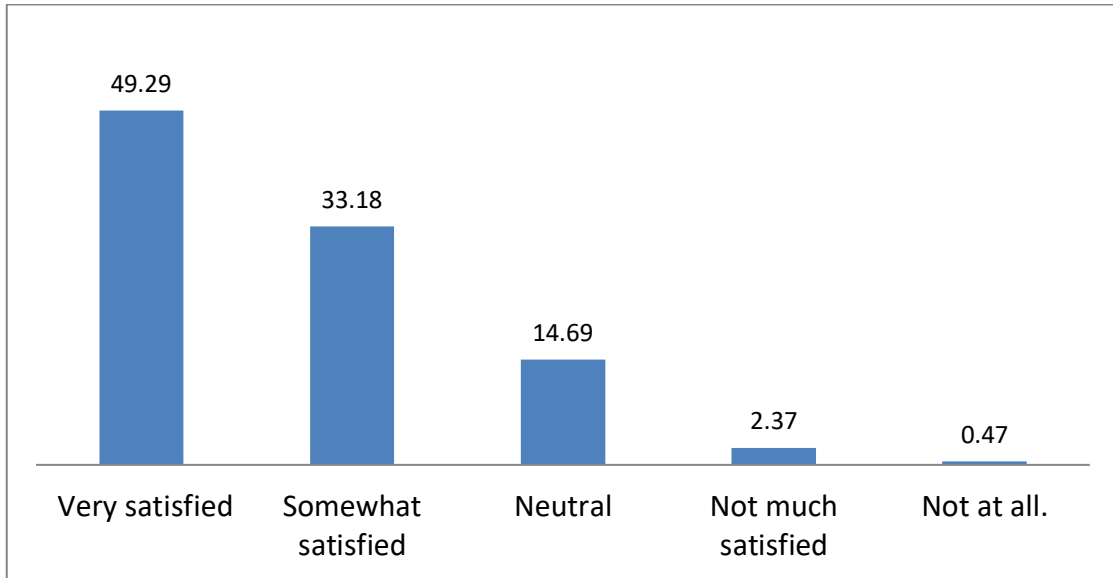
17. How helpful are the campus staff with administrative and other issues?

	No. of Respondent	%
Very helpful	110	52.13
Somewhat helpful	62	29.38
Neutral	33	15.64
Not much helpful	3	1.42
Not at all helpful.	3	1.42



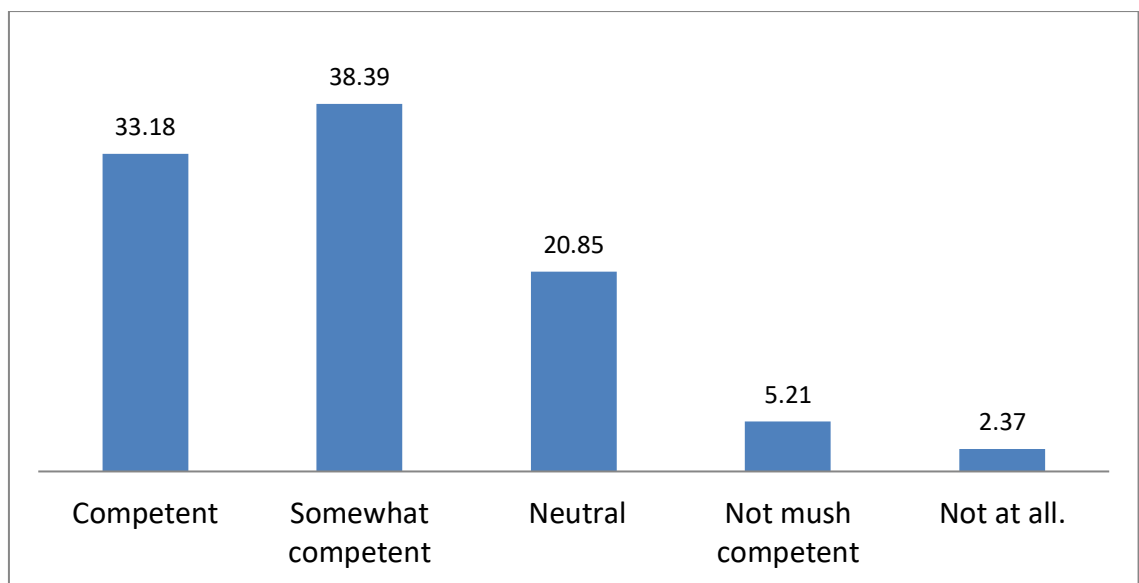
18. How satisfied are you with the diversity and quality of the offered extracurricular activities?

	No. of Respondent	%
Very satisfied	104	49.29
Somewhat satisfied	70	33.18
Neutral	31	14.69
Not much satisfied	5	2.37
Not at all.	1	0.47



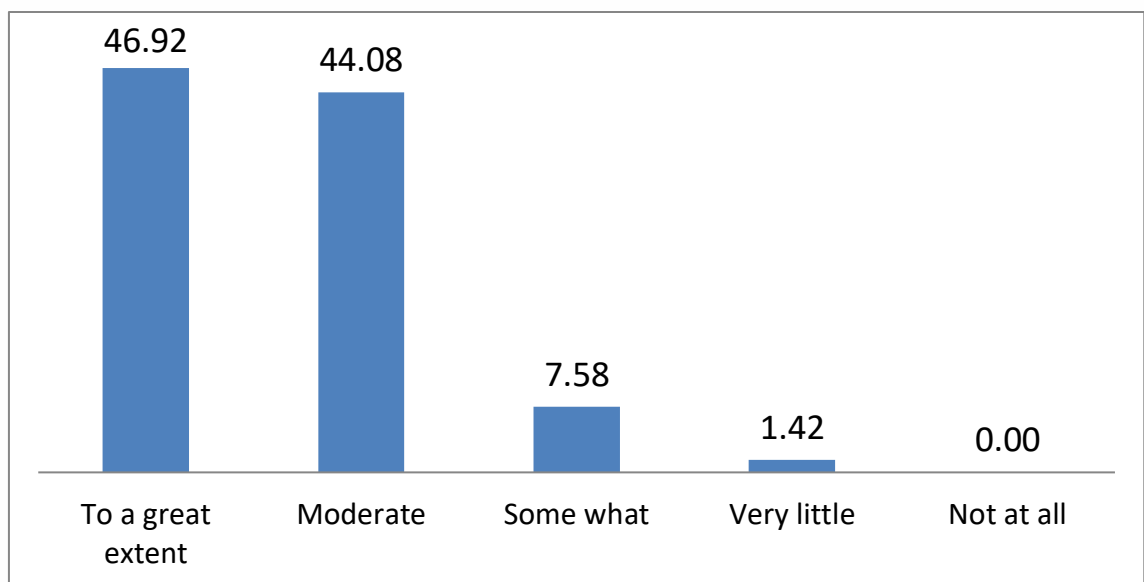
19. Do you feel job-competent moving forward from this college?

	No. of Respondent	%
Competent	70	33.18
Somewhat competent	81	38.39
Neutral	44	20.85
Not mush competent	11	5.21
Not at all.	5	2.37



20. How much value are you getting from the course content overall?

	No. of Respondent	%
To a great extent	99	46.92
Moderate	93	44.08
Some what	16	7.58
Very little	3	1.42
Not at all	0	0.00



21. Provided observation / suggestions to improve the overall teaching – learning experience in our institution.

- Better student teacher relationship, friendly environment
- All teachers are teaching very well.
- Overall performance of teachers, and learning experience is good.
- Social commitment is developed.
- Homely relations among students, between teachers and students.
- Conduct more entrepreneurial development programmes
- To improve the facilities of teaching , To give opportunity to site visit,
- Give importance in extra curricular activities
- Provide more student quiz competitions, debate, group discussions etc for the development of personal knowledge.
- Make campus more eco friendly
- More seminars and workshops can be conducted for the students.
- Give special attention to the slow learners.
- Should increase job competence
- Use more ICT facilities and must promote a study environment outside of the class room.

Key Findings from the Survey:

1. Students have expressed overall satisfaction regarding the syllabus completion (74%), teacher's response to their inquiries (80%) and communications with the students regarding the subjects(75%).
2. Teacher's preparation, communication, use of appropriate teaching pedagogy and fairness of internal evaluation has been rated fair in the survey.
3. The college offers opportunities for cultural activities, sports activities and extra curricular activities.
4. The students have opined that college also provides good environment for their social and emotional growth.

5. The students opined that the learning environment provided by our college is conducive.

The SSS has also pointed out few grey areas where the college/ teachers/ departments do have scope for enhancement in quality of education. They are as follows:

1. Institute needs to promote field visit opportunities.
2. Enhance use of ICT in teaching.
3. Active mentorship especially for job competence.